This is the simplest standalone system of the Q-net queue management system family. It is an intelligent solution for keeping arrival order and providing data about the clients and tellers. The system elements are professionally designed, therefore suit perfectly into modern and conservative building interior as well.

Q-net Basic can handle one service type, thus all the counters handle the same task.

An optional statistical module may be connected to the system, which collects basic data about the clients and tellers. In certain period of time this data can be downloaded to a computer and exported to Excel. The module has its own evaluation program as well.

- **Arrival order**
- **Call-recall function**
- **Optional statistical module**
- **Printing with cutter**

- **Ticket dispenser**
- **Keyboard**
- **Counter display**
- **Waiting area display**

- **Counters**
  Data about the activity of the counters in average, or detailed (execution time, pause time, min-max)
- **Clients**
  Data about the activity of the clients' turnover, and waiting time.
- **Search a Client:**
  Data about a certain ticket number (arrival time, time of call, recall, waiting time, execution counter, execution time).
- **Diagrams**
- **Export to Excel**

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Web site: www.alfarkad.com

TG13
Ticket dispenser

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TG13 is a desktop version, TG14 is the same unit on a stand.

It can handle one task, that means every clerk is doing same task.
The time of arrival is recorded and this is the basis to call next customer.

KC05
Keyboard

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There are two buttons: one for login/logout, and another for call/recall functions.

DG01
Counter display

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This seven segment display's character height is 57 mm, shows the currently called ticket number. Logically, it ought to be located next to the relevant counter. Not available in Arabic version.

DG05
Waiting area display

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Just like DG01, DG05 is vailable only in seven segment ver., has five, 57 mm height characters. It is not available in Arabic version. It can be installed in multiple lines. There is no limitation for the number of lines.